

PATIENTS & VISITORS

WHAT YOU NEED TO KNOW ABOUT HOSPITAL EMERGENCY CODES



What is any emergency code?

An emergency code is a notification of an emergency that required immediate action. Different colours denote different types of emergencies (e.g. Code Red signifies fire), and are announced over the hospital's PA system. See below for descriptions of the different codes.



What do I do if I hear an emergency code being called over the PA system?

Take direction from the staff members as required. **IF IT IS SAFE TO DO SO**, return to your room/unit until an "All Clear" announcement is made on the hospital's PA system.



How are hospital emergency codes called?

The emergency number at Trillium Health Partners is 5555. In the case of an emergency, dial 5555 from any internal hospital phone and state your location and emergency.

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| BLUE | Cardiac Arrest | SILVER | Violence involving Weapons |
| PINK | Neonatal/ Paediatric Arrest | BLACK | Bomb Threat |
| OB | Obstetrical Surgical Emergency | YELLOW | Missing Patient |
| RED | Fire | AMBER | Missing Infant/Child |
| GREEN | Evacuation | BROWN | Hazardous Spill/Leak |
| ORANGE | External Disaster/ CBRNE | PURPLE | Hostage Taking |
| WHITE | Violent Situation | GREY | Utility Failure/External Air Contamination |

Trillium Health Partners is committed to promoting and maintaining a safe environment for our patients, visitors, and staff. For more information on emergency codes, please speak with the patient care manager on your floor.