

The Carlo Fidani Peel Regional Cancer Centre 905-813-1100 ext. 4439

Betty and Buster Lockwood Cancer Detection & Treatment Centre

416-521-4110

www.thp.ca/patientservices/cancerservices

Important Note:

This resource was created by Trillium Health Partners to give patients, families and caregivers general information about the oncology pharmacies at Queensway Health Center and Credit Valley Hospital. The information in this resource does not replace medical advice. Every effort has been made to ensure information in this resource is complete, correct and up-to-date, but no guarantee is made to that effect. If you have any questions or concerns about the information in this resource, please talk to your healthcare team.

Updated: March 2022

References:

Graphic icon retrieved from: (2022) https://thenounproject.com/



Credit Valley Hospital

2200 Eglington Avenue West Mississauga ON L5M 2N1 T: (905) 813-2200

Mississauga Hospital

100 Queensway West Mississauga ON L5B 1B8 T: (905) 848-7100

Queensway Health Centre

150 Sherway Drive Toronto ON M9C 1A5 T: (416) 259-6671

Oncology Pharmacy Information

Guru Nanak Dev Pharmacentre (Credit Valley Hospital)

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Queensway Health Pharmacentre

How our experts can help people with cancer and their care partners





Notes & Questions

Oncology Pharmacy Information

In this booklet you will learn:

- ✓ What is the Guru Nanak Dev
 Pharmacentre and the Queensway Health
 Pharmacentre?
- ✓ Why is it a good idea to get my cancer medications from the Pharmacentres?
- ✓ Do I have to use the Pharmacentres?
- ✓ How will the Pharmacentre get my medication history?
- ✓ How can I get my cancer medications from the Pharmacentre?
- ✓ How will I pay for my medications?
- ✓ Where can I find the Pharmacentres?



What is the Guru Nanak Dev Pharmacentre and the Queensway Health Pharmacentre?

The Guru Nanak Dev Pharmacentre and the Queensway Health Pharmacentre are retail pharmacies at Credit Valley Hospital and the Queensway Heath Centre that are owned and operated by Trillium Health Partners.

Why is it a good idea to get my cancer medications from the Pharmacentres?

Our pharmacists are hospital staff and are directly connected to your health care team.

- We can work with your health care team to solve any issues with your medications quickly
- We review important information from your health care team, such as:
 - How and when to take your medications
 - Safety information
 - What to do if you have any side effects

Queensway Health Pharmacentre at Queensway Health Centre



Hours of Operation:

Monday to Friday: 9:00 am – 5:00 pm

Weekends and Holidays: Closed

Queensway Health Pharmacentre Phone Number:

416-521-4111

Where to find us:

The Queensway Health Pharmacentre is located in the lobby of the east entrance at the Queensway Health Centre (under the stairs to the cancer clinic).





Where can I find the Pharmacentres?



Guru Nanak Dev Pharmacentre at Credit Valley Hospital

Hours of Operation:

Monday to Friday: 9:00 am – 6:00 pm

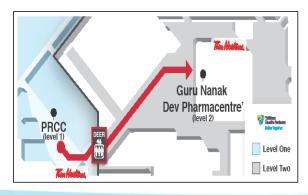
Weekends and Holidays: Closed

Guru Nanak Dev Pharmacentre Phone Number:

905-813-3970

Where to find us:

From Registration in the Cancer Centre, take the **Deer** elevators to **Level 2.** Turn left out of the elevator, and the Pharmacentre is in the main lobby.



We know about cancer programs that can help cover some of the cost of your medications

A Patient Story:

A patient did not have private drug coverage. They would have had to pay \$9,488 out-of-pocket for their medication. We helped the patient get more drug coverage through a Patient Support Program.

We have a regular supply of cancer medications

Unlike many community pharmacies, you do not have to wait for us to order your cancer medications. This means your treatment will not be delayed.

Our pharmacists are experts on cancer medications

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Do I have to use the Pharmacentres?



You do not have to use the Pharmacentre.

We can send your prescription to a pharmacy of your choice.

You community pharmacist is your best resource for your daily medication needs, but most community pharmacies do not routinely stock cancer medications.

How will the Pharmacentre get my medication history?

Before you start treatment, you will talk to a Cancer Centre pharmacist. If you choose to use the Pharmacentre, and make us part of your cancer care, we can:

- Get a list of your medications from the Cancer Centre
- With your permission, we can contact any other pharmacy you use

How can I get my cancer medications from the Pharmacentres?

Your health care team will fax your prescription to the Pharmacentre at Credit Valley Hospital or Queensway Health Centre.

Please call the Pharmacentre to:

- 1. Tell them about any drug coverage you have
- Ask about curbside pick-up or free home delivery

How will I pay for my medications?



To understand your drug coverage options:

 ✓ Ask your health care team to connect you with a Medication Access Specialist.

For delivery:



✓ Pay with your credit card over the phone.

For curbside pick-up:

✓ Pay by credit card or debit card when you pick up your medications.

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