

# Trillium Health Partners COVID-19 Pandemic Response Action Plan

Our organization has been working diligently to respond to COVID-19 and has taken significant actions to better protect our patients and our people.

## Our pandemic plan has five pillars:



### Hospital Diversion: Creating Alternative to Hospital Services

- Built services including three Assessments Centres to date and are enhancing ability to test and assess by implementing online screening tools for COVID-19
- Implementing virtual care with primary care teams in the community
- Ambulatory clinic visits and surgery will continue to be diverted or postponed



### Maximizing Acute and Critical Care Space

- Effective Tuesday, March 31, 2020 at 5:00 p.m., we have closed the Urgent Care Centre at Queensway Health Centre
- Temporary closure of the UCC in addition to other reductions in service, will create up to 100 spaces to deliver in-patient care
- Reviewing all spaces to maximize in-patient care



### Expanding Acute Care Spaces Beyond Our Walls

- Working with our regional and provincial partners to secure additional space within the community to care for medically stable patients if required



### People

- Implemented a number of improvements to ensure that PPE standards are being adhered to and each unit has available supply
- Implementing a centralized plan for redeployment of staff to ensure each patient care area is adequately resourced



### Supplies

- Working alongside the province to ensure adequate supply of equipment and tools
- Enhanced supports to ensure good stewardship for supplies and equipment

## Results



### Queensway Health Centre

- Dedicated space for patients who are stable and do not have COVID-19
- Adding up to 100 spaces to deliver in-patient care



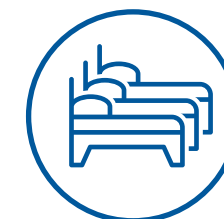
### Mississauga Hospital

- Additional acute care and critical care beds



### Credit Valley Hospital

- Additional acute care and critical care beds



### Enhancing Capacity

- THP has currently 1,538 beds across sites including critical care and surge spaces
  - Once implemented, our measures will result in over 650\* empty spaces to care for patients
- \* subject to admissions and discharges