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TRILLIUM HEALTH PARTNERS MARKS PAST YEAR'S ACHIEVEMENTS WHILE CONTINUING TO RESPOND TO THE PANDEMIC

Partnerships and perseverance ensured patients' access to care in the face of COVID-19

June 7, 2021 (MISSISSAUGA, ON) – Today at Trillium Health Partners' (THP) Annual Community Address, the hospital shared some of its accomplishments during its most challenging year, as its dedicated staff and partners continue to respond to the global COVID-19 pandemic in one of Ontario's hardest hit communities.

"In the face of one of the most challenging years, I am proud to say that our teams of physicians, nurses, allied health professionals, and enabling staff consistently stepped up to ensure that we were able to continue to provide excellent care for the community we serve, while expertly navigating uncertainty, stress and exhaustion," said Michele Darling, Board Chair, THP. "Both inside and outside the hospital, the strength of our partnerships and the unbreakable spirit of community have lifted us and encouraged us to keep going"

This past year, with the support of its partners and the hard work of its resilient staff, the hospital readjusted and refocused its response to meet the unique challenges of each wave. Some of THP's significant achievements include:

- Supporting 19 long-term care homes in its catchment by helping prevent and contain rapidly escalating COVID-19 outbreaks;
- Establishing two COVID-19 assessment centres to ensure access to testing;
- Preparing for additional COVID-19 patients, by increasing our budgeted bed capacity to 1,397 and adding 121 surge beds, including the Pandemic Response Unit, to create additional care spaces where they were needed most;
- Adding nearly 1,100 new staff to support our pandemic response and regular operations;
- Setting up two vaccine clinics that have administered over 318,000 doses of the COVID-19 vaccine to date;
- Beginning construction on two new long-term care homes in Mississauga as part of the province's Accelerated Build Pilot Program, which will add 632 beds for the community;
- Raising an historic \$72.8 million in donations from the community, almost double last year's total, through more than 86,900 donations and 110 community fundraising events;
- Receiving more than \$6.1 million in monetary and in-kind donations by the community to support THP's fight against COVID-19;
- Improving access to health care by expanding the use of virtual care;
- Modernizing and improving the delivery of care for patients by introducing a single electronic health record; and



• Advancing planning to move ahead with plans for a major redevelopment and expansion project at the Mississauga Hospital and the Queensway Health Centre that will increase health care services capacity for the community.

"Throughout the COVID-19 pandemic, our incredible staff, professional staff and learners have lived our values of courage, excellence and compassion each and every day," said Michelle DiEmanuele, President and CEO, THP. "As difficult as this year has been for so many, the unbreakable spirit of partnership in this community helped us endure the darkest of days. We are now looking to a post-pandemic future and together, we will take the bold steps needed to create a health care system that truly works for everyone."

"The Foundation has been proud to support the amazing work of our hospital during the pandemic, and is humbled by the extraordinary response of our community. We started with an urgent call for PPE and ended the year with an all-time record \$72.8 million in gifts and pledges. Our gratitude goes out to our community for stepping up when we needed their help," said Caroline Riseboro, president and CEO of Trillium Health Partners Foundation (THPF).

During the Annual Community Address, THP also welcomed new members to its Board of Directors, Mark Cummings, Melanie Steiner and Joan Mohammed, who each bring tremendous experience and will provide valuable counsel. THPF welcomed five new members to its Board of Directors, John Ferguson, Houssam "Sam" Chehabeddine, Veni Iozzo, Norton Kothari and Dr. Sameena Uddin. Collectively, they bring a wealth of experience from a variety of sectors including health care, shipping and logistics, financial services, hospitality and confectionary, all to build on our existing depth of talent.

To read the joint Trillium Health Partners and Trillium Health Partners Foundation Annual Community Report, and view full financial statements, please visit <u>trilliumhealthpartners.ca</u>.

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Trillium Health Partners

Trillium Health Partners is one of the largest community-based hospital systems in Canada. Comprised of Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto and is an associate member of the Toronto Academic Health Science Network.

Trillium Health Partners Foundation

Trillium Health Partners Foundation was formed in July 2013 upon the successful amalgamation of Trillium Health Centre Foundation and The Credit Valley Hospital Foundation. Together as one foundation, Trillium Health Partners Foundation is dedicated to raising the critical funds needed to address the highest priority needs of Trillium Health Partners.

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